

'yes' International

Why hold it in



when it's so cheap to call  
overseas by mobile?

Just say the word **'yes'**  
**OPTUS**

# 'yes'International

Why wait to share the moment with someone overseas? With 'yes'International, it's surprisingly cheap to call anybody, anywhere from your mobile phone.

'yes'International makes it easy to call more than 230 destinations from your mobile phone at low, flat rates, available 24 hours a day, seven days a week. For example, you can call overseas from Australia for as little as 29¢ per minute.\*

What's more, you can send SMS messages to more than 80 countries across the world# for the same price as sending a message across town. It's the low-cost way to send a greeting or a simple message that doesn't require a conversation.

So, now there's no reason to wait to share the moment with someone, no matter where in the world they are.

CALLING

COSTS

RATES

FAQ'S

#Participating networks only.

\* A 27¢ flagfall per call applies.

## CALLING ANYWHERE IS EASY

It's just as easy to call and send SMS overseas from your mobile as it is within Australia.

The following instructions show you how.

They also apply to making calls and sending SMS from your mobile when you're overseas with Optus AutoRoam.<sup>™</sup> For more on AutoRoam visit [www.optus.com.au/autoroom](http://www.optus.com.au/autoroom) or pick up the AutoRoam brochure from your nearest Optus outlet.

Tip: When you're setting up your phone's address book, enter each number in international format. This way, you can call or SMS from your phone book in the usual way.

For example, for a mobile number in New Zealand:  
**+ 64 2 XXX XXXX**

### HOW TO MAKE INTERNATIONAL CALLS FROM AUSTRALIA

1. enter **+** or **0011** (the international access code for Australia).  
On most phones the **+** is located on the button with the **\***

2. Dial the country code, area code (excluding the first zero) and phone number.

**Note:** An area code is not required when calling a mobile number. Please remember, however, to exclude the first zero of the mobile number.

### HOW TO SEND AN INTERNATIONAL SMS

1. Select **Messages** on your phone

2. Write your message using your phone's keypad

3. To send, enter **+** followed by country code and mobile number (excluding the first zero)

4. Press **Send**

**Note:** Different model handsets operate differently. If required, consult your mobile phone's user guide for specific instructions on how to send SMS.



### Top 25 most frequently called countries

COUNTRY	COUNTRY CODE
Canada	1
China	86
Fiji	679
France	33
Germany	49
Greece	30
Hong Kong	852
India	91
Indonesia	62
Ireland	353
Italy	39
Japan	81
Korea (South)	82
Malaysia	60
Netherlands	31
New Zealand	64
Philippines	63
Singapore	65
South Africa	27
Sri Lanka	94
Taiwan	886
Thailand	66
United Kingdom	44
USA	1
Vietnam	84

## KEEPING IN TOUCH CAN BE CHEAPER BY MOBILE

You'll find that keeping in touch with people overseas from your mobile is often cheaper than from your home phone. And 'yes' International low, flat rates are available 24 hours a day, seven days a week.

Sending an SMS message overseas is charged at exactly the same rate as at home. There's no cheaper way to keep in touch with someone on the road.

## SEND A POSTCARD ANYTIME WITH OPTUS MMS

With Optus MMS, you can send a picture (if you have a compatible handset) and add a message too. At the same rate as sending an MMS in Australia, you can really share the moment overseas. To check which countries and networks offer MMS, call Customer Care or visit [www.optus.com.au/yesinternational](http://www.optus.com.au/yesinternational)

## HOW YOU'LL BE BILLED

There are no special billing arrangements required for 'yes' International, and there are no additional connection or monthly access fees.

Your 'yes' International calls from your mobile are billed to your regular Optus account in Australian dollars.

COSTS

RATES

FAQ'S

## INTERNATIONAL CALL RATES

As you'll see on the opposite page, 'yes'International call rates from your mobile are surprisingly cheap. For a complete list of countries and 'yes'International call rates call **1300 300 937** or visit [www.optus.com.au/yesinternational](http://www.optus.com.au/yesinternational)

## INTERNATIONAL SMS RATES

Provided the overseas network has an international SMS agreement with Optus, you can send SMS messages for only 25¢ per message of 160 characters. If you're an Optus Mobile Digital customer, your phone is automatically connected to SMS, so there are no access fees and no retrieval or connection charges.

## INTERNATIONAL MMS RATES

You can share your MMS photos with friends, family and colleagues overseas, provided the overseas network has an international MMS agreement with Optus – you can send an instant 'postcard' overseas for only 75¢ per message.

**Note:** You and the receiving party will need activated, compatible MMS handsets – or an SMS will be received directing the recipient to the Optus Zoo website to view the MMS message.

Here are 'yes'International rates for the 10 countries most frequently called from Australia.

COUNTRY	COUNTRY CODE	PER MINUTE RATE*
Canada	1	\$0.42
Greece	30	\$0.52
Hong Kong	852	\$0.43
Ireland (Republic)	353	\$0.43
Italy	39	\$0.48
Japan	81	\$0.52
New Zealand	64	\$0.29
Philippines	63	\$0.75
United Kingdom	44	\$0.36
USA	1	\$0.29

\*Calls are billed in 30 second increments and a flagfall of 27¢ applies per call.

For a complete list of 'yes'International countries and call rates, call **1300 300 937** or visit [www.optus.com.au/yesinternational](http://www.optus.com.au/yesinternational)



## FREQUENTLY ASKED QUESTIONS

### How do I get 'yes'International activated or deactivated on my mobile?

'yes'International is automatically activated on your Optus mobile. To deactivate the service, contact Customer Care.

### Does it cost more to call a mobile overseas than a landline?

No. 'yes'International lets you call both international mobiles and landlines for the same low, flat rate any time, day or night.

### Can I call anywhere in the world from my Optus Mobile?

Yes. Wherever you can call in the world from your landline, you can call from your Optus Mobile.

### What happens if my overseas call doesn't connect?

First, check that you've dialled the correct number. Make sure you've included the + followed by the relevant country code, and then the phone number.

For example, to call a mobile in New Zealand: **+ 64 2 XXX XXXX**. If you still can't connect, call Customer Care on **1300 300 347**.

To find out more about  
'yes' International  
call 1300 300 937  
or visit  
[www.optus.com.au/yesinternational](http://www.optus.com.au/yesinternational)

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**'yes' International Terms and Conditions:** Available to Optus Mobile Digital, Optus Pre-paid, Optus Mobile CDMA and participating Service Provider Customers and applies to calls originated in Australia. All rates are charged in 30 second increments or part thereof. A 27¢ flagfall applies per call. Airtime surcharges apply to calls from MobileSat. Prices subject to change without notice.

**International SMS Terms and Conditions:** Participating networks only. Some recipients of International SMS may not be able to reply. Message charges are incurred on sending the message regardless if successfully delivered or not. It may take up to 8 days from the original send day for the message charges to be applied.

**International MMS Terms and Conditions:** Participating networks only. Some recipients of International SMS may not be able to reply. Message charges are incurred on sending the message regardless if successfully delivered or not. Optus MMS and Optus Email MMS only available to Optus Mobile Digital Customers with MMS compatible handsets that are activated for MMS. Optus accepts no liability for any loss or damage as a result of delay in receiving a message, a message not being secure or received.

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